

# 2023 IMPACT REPORT

GLOBAL WEEK FOR ACTION ON NCDs 14 - 21 SEPTEMBER 2023

# **THE MOMENT FOR CARING**

actonncds.org

#ActOnNCDs





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# **Reaching greater heights**

NCDA has been running the Global Week for Action on NCDs for six consecutive years now, with every year bringing new successes and key learnings to raise awareness and support the NCD community worldwide. The Global Week for Action unites the NCD community, concentrating our combined efforts to help reduce the NCD burden globally and improve health and equity for all.

As the leading global civil society organisation working on NCDs, our blueprint for action is to focus on driving advocacy and accountability at a global level, whilst supporting civil society and people living with NCDs locally. Through these efforts, we aim to catalyze multisectoral actions and foster impactful partnerships for a comprehensive approach to addressing NCD challenges.

Every year I am heartened to see how the NCD community engages with the campaign. This year, almost **300 different engagement activities**—both virtual and in person—were organised by members, partners and other key stakeholders. Members and partners and all our key audiences took part in many diverse, dynamic and creative ways to reach greater heights. I want to thank everyone who joined the Global Week for Action. This report is testament to a vibrant and mobilised NCD community. We look forward to working with you next year and hope to count on your contribution to helping grow the campaign's reach and influence.

Katie Dain, CEO of NCD Alliance



# A strong call to bridge the NCD care gap Global Week for Action on NCDs 2023 highlights

Thanks to you and hundreds of thousands from the NCD community, we have managed to make this our biggest Global Week for Action yet. Together we were able to tell our world leaders that the **MOMENT FOR CARING IS NOW**.

# 1 KICK-OFF EVENT WITH 583 PARTICIPANTS



**10 GLOBAL CHAMPIONS** 

including 6 HoS/G from Ghana, Timor-

Leste, Mauritius, Barbados, Tanzania

and St. Kitts; WHO DG Dr Tedros and

Bloombera

WHO Global Ambassador for NCDs, Mr



SOCIAL MEDIA 2,044,521 POST VIEWS

**1,089** NEW FOLLOWERS (audience growth)

### 1,218,308 VIDEO VIEWS with 419,098 minutes watched



**330+** MEDIA MENTIONS



270+

stakeholders

ENGAGEMENT

**ACTIVITIES** from NCDA

members, partners and key



# A multi-year campaign 2020-2025

The Global Week for Action on NCDs (GW4A) unites the NCD community every September, concentrating our combined efforts to help reduce the NCD burden globally and improve health and equity for all.

This year, the campaign spotlighted the need to bridge the care gap and accelerate progress on NCD prevention and care policy, with a strong emphasis on Universal Health Coverage (UHC), as it coincided with the second UN High-Level Meeting on UHC.

For each year from 2020 to 2025, we focus on a specific theme:



# **Bridging the care gap**

This year, the campaign spotlighted the call to close the care gap for people living with NCDs. The GW4A called on everyone, everywhere to take action and be an agent of change. From posting on social media, to contacting local politicians and policy makers, to organising a health-promoting event, no action is too small; no voice is insignificant.

We called on governments and Heads of State to uphold on their commitments to UHC, ensuring that everyone has access to the healthcare that they need, without risk or financial hardship, and regardless of where they live or who they are. We advocated for an **Outcome Document** that commits to the following **4 priorities**:

**1** INVEST

Invest in the prevention and control of NCDs through adequate, predictable, and sustained resources for UHC.



### 2 ACCELERATE

Accelerate UHC implementation by including quality NCD prevention and care services in country UHC health benefit packages.



3 ALIGN

Align development and global health priorities to achieve UHC.



### ENGAGE

Engage people living with NCDs to keep UHC peoplecentered.





# **Advisory group**

Each year, NCDA convenes an advisory group to support shaping the GW4A. The group helps to ensure that the weeklong global campaign, and preparations for it, consider the diversity of the NCD movement, as well as provide different perspectives on how to build momentum. The 2023 advisory group members were:

- Alejandro Daly, National Coordinator, The Right to Disobey, member of National Citizen Network for Clean Air – Colombia/USA
- Catherine Karekezi, Executive Director, NCD Alliance Kenya – Kenya
- Chris Agbega, Member, Our Views Our Voices, NCD Alliance – Ghana
- Jaimie Guerra, Communications Officer, WHO – Switzerland
- James Reid, Type 1 Diabetes Program Officer, the Helmsley Charitable Trust – USA

- Janine Huguenin, World Cancer Day Manager, UICC – Switzerland
- Laetitia Bosio, Program Manager, UHC2030 Core Team – Switzerland
- Lidia Oxi, Co-Executive Director of MAIA Impact Guatemala
- Radhika Shrivastav, Senior Director, HRIDAY, Healthy India Alliance – India
- Tea Collins, Lead, Global NCD Platform, WHO – Switzerland



# **Influencer engagement**

**10 Global Champions** were engaged, of which six are heads of state or government from Ghana, Timor-Leste, Mauritius, Barbados, Tanzania, and St Kitts and Nevis. One of the most exciting events during the opening of the GW4A was the announcement by the Prime Minister of St Kitts and Nevis embracing the campaign.

WHO Director General, Dr Tedros Adhanom Ghebreyesus and WHO Global Ambassador for NCDs, Michael Bloomberg, shared messages of support, along with thousands of messages from people living with NCDs and young people from across the world.





# **Caring Conversations**

Caring Conversations are snippets of dialogue between advocates sharing their views on UHC and the challenges ahead to progressively address them.

**Caring Conversations** were shared by advocates, health care professionals, innovators and people living with NCDs from Argentina, Switzerland, Mexico, India, and the UK.





# **Voices for Care**

The voices of people living with NCDs, carers, family members and communities were front and center in the campaign, calling for urgent action to bridge the care gap.





# **Map of Impact**

More voices than ever joined the Global Week this year. Bigger and better is the simplest way to describe the campaign, thanks to thousands of voices raised in person and virtually by the NCD community worldwide.



#### https://actonncds.org/events



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# **Members highlights**

All types of events and activities were organised in the lead up to and during the GW4A, from virtual dialogues engaging people living with NCDs and young people, to the launch of reports and press conferences. Members engaged through various online and public events and activities; they raised awareness of their organisations' advocacy priorities and messages linking their national contexts to the global campaign.

Members authored or co-authored blogs that were spotlighted on ActOnNCDs.org. These were based on themes relating to the continuum of care. A total of 12 blogs were produced. This year's blogs contributed to making the news section the fifth most visited page on the website.

https://actonncds.org/stories/blogs



Advancing Gender-Responsive NCD Policies: Bridging the Care Gap for Women and Girls



No time to lose: Universal health coverage and the growing burden of noncommunicable diseases



14 September 2023 MEMBER BLOG

The innovative pharmaceutical industry is a solutions partner for action on NCDs



Closing the care gap in South-East Asia



5 September 2023 MEMBER BLOG

Having the heart to create equity



24 August 2023 MEMBER BLOG

World Alzheimer's Month: The moment for caring about dementia



# **Partners in the spotlight**

# The Global Week is made possible thanks to the financial commitment of our Campaign Partners and the engagement of NCD Alliance's Supporters Group.

Leveraging multisectoral action and inclusive partnerships is at the core of how NCDA operates and delivers results in the global fight against NCDs.

NCDA partners with forward-thinking governments, NGOs, philanthropies, companies, and academia that have an international focus on NCDs and share a common interest in improving the lives of people living with NCDs globally.





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## Partners highlights Video case studies



#### JORDAN

### Jordan puts NCDs at heart of UHC and humanitarian response

Jordan's government and civil society are stepping up action to strengthen NCD prevention and care, working together as part of their commitment to Universal Health Coverage (UHC) to reduce the NCD burden among both refugees and vulnerable Jordanians.

VIEW CASE STUDY



#### THAILAND

### Tackling oral disease in Thailand through UHC

In Thailand, oral health is a right, not a privilege. Discover how Thailand's government is turning the tide on oral disease through Universal Health Coverage (UHC).

VIEW CASE STUDY

"Jordan puts chronic diseases at the heart of UHC and humanitarian responses", with Novo Nordisk and World Diabetes Foundation. Published in January 2023. 165K views in YouTube as of end October. **"Tackling oral disease in Thailand through UHC**", with FDI World Dental Federation. Published in March. 37K views in YouTube as of end October 2023.



# **Partners highlights Research reports**

#### **PAYING THE PRICE**

A deep dive into the household economic burden of care experienced by people living with noncommunicable diseases



"Paying the Price: A deep dive into the household economic burden of care experienced by people living with NCDs", with The George Institute for Global Health.

#### POLICY RESEARCH REPORT

#### SPENDING WISELY

Exploring the economic and societal benefits of integrating HIV/AIDS and NCDs service delivery



NCD Alliance

"Spending Wisely: Exploring the economic and societal benefits of integrating HIV/AIDS and NCDs service delivery", with RTI and Viatris on 7 September, one week before the kick-off of the Global Week.



# Partners highlights Launch event

The Global Week for Action was inaugurated with an online event co-hosted together with the World Health Organization and the World Diabetes Foundation. There were an unprecedented **1,191 registrants** for the event with an outstanding **583 participating**.

This is the highest rate of attendance for a virtual event during the GW4A ever. Experts in the webinar industry indicate that on average roughly 40% of registrants participate in a webinar, and of those only 40% stay to the end.

Nearly our entire audience stayed till the end.

https://www.who.int/news-room/events/detail/2023/09/14/default-calendar/ multistakeholder-gathering-2023



#### UNGA78 | Towards Achieving Universal Health Coverage: Multistakeholder Gathering on Tackling Noncommunicable Diseases

Breaking boundaries, building bridges through sustainable multisectoral and multistakeholder collaboration

#### 14 September 2023 | 13:00 - 15:00 CEST | Virtual Meeting

Registration & information: bit.ly/multistakeholder-gathering





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# **Digital engagement**

### **CAMPAIGN WEBSITE**

ActOnNCDs.org is our face to the world. This is where all our different audiences converge.

Here is where you'll find all the resources for the campaign, our calls to action, the Map of Impact and all the useful information for our key stakeholders.

This year we improved the website by making it more intuitive for the user. The numbers speak for themselves. Performance was outstanding.





# Key takeaways

The user affluence this year grew exponentially by **162%**. The numbers continue to be positive in terms of user engagement with a 64% increase. We have been climbing steadily since 2020 with the new website.

User engagement is also up compared to last year: 330% more **engaged sessions**, 83% higher **average engagement time** and 64% higher **engagement rate**.

**Page views** are up 179% compared to last year for a total of 219,730 page views.

Users (visitors)	91,694	<b>▲ 162%</b>
News users	90,117	<b>▲ 157%</b>
Sessions (visits)	144,102	<b>▲ 162%</b>
Engaged sessions	56,975	<b>▲ 330%</b>
Average engagement time	00:33	<b>▲ 83%</b>
Engagement rate	39.5%	<b>▲ 64%</b>
Views	219,730	<b>▲ 179%</b>
Views per user	2.4	<b>▲ 6%</b>



# **Audience**

### **Demographics and age**

The visitors are quite balanced in gender compared to last year. Interestingly, the age breakdown of our website audiences leans towards the younger side of the scale. This is largely due to the storytelling aspect of the campaign which tends to resonate louder with these age groups. This also speaks to the notion that these age groups are more active in online advocacy than older groups, who often shy away from online campaigns. The **most active age group** on our website is 25-34 year olds, followed by 18-24 year olds.

### **Countries**

The most active countries this year, due mostly to high engagement from national NCD alliances and the paid advertising campaign, were India, Kenya and Mexico.

		Country	Us	Isers New users		Average engagement time		Engagement rate		
0	1	India	35,271	<b>▲ 150%</b>	34,141	<b>▲ 141%</b>	00:35	<b>▲ 483%</b>	41.50%	<b>▲ 105%</b>
▲7	2	Kenya	17,351	<b>A</b> 2735%	17,171	<b>▲ 2820%</b>	00:27	▼ -82%	32.82%	▼ -38%
n/a	3	Mexico	16,097	n/a	16,126	n/a	00:31	n/a	40.23%	n/a
n/a	4	Argentina	10,503	n/a	10,449	n/a	00:24	n/a	36.34%	n/a
▲ 3	5	Bangladesh	1,961	<b>115%</b>	1,761	<b>▲ 182%</b>	00:25	▲ 525%	36.69%	n/a
n/a	6	Chile	1,438	n/a	1,441	n/a	00:19	n/a	35.42%	n/a
▼-4	7	United States	1,082	▼ -39%	1,015	▼ -39%	00:31	<b>▲ 41%</b>	35.00%	<b>▲ 22%</b>
n/a	8	Nepal	1,019	n/a	910	n/a	00:21	n/a	42.03%	n/a
n/a	9	Nigeria	772	n/a	759	n/a	00:28	n/a	36.31%	n/a
n/a	10	Netherlands	708	n/a	692	n/a	00:15	n/a	26.60%	n/a

	Continent Users		New users		Average engagement time		Engagement rate		
1	Asia	39,000	▲ 53%	38,000	<b>▲ 49%</b>	00:35	<b>▲ 400%</b>	41.50%	<b>▲ 107%</b>
2	Americas	30,000	▲ 655%	30,000	<b>▲ 677%</b>	00:29	▲ 38%	32.82%	▲ 35%
3	Africa	20,000	<b>▲ 494%</b>	19,000	<b>▲ 478%</b>	00:30	▼ -59%	40.23%	▼ -9%
4	Europe	2,600	<b>▲ 18%</b>	2,400	<b>▲ 17%</b>	01:03	▲ 80%	36.34%	▲ 3%
5	Oceania	264	▼ -17%	251	▼ -17%	01:12	▲ 8440%	36.69%	▲ 4%
6	not set	87	<b>▲ 2075%</b>	87	<b>▲ 4250%</b>				



# **Social media**

This is probably one of the greatest successes of the campaign. Here are some of the highlights:





# Social media Videos

Video views skyrocketed this year, showing that quality production is appreciated by our target audiences and that quality does indeed win over quantity. The campaign resulted in a substantial increase in video views and minutes watched; **1,324,555 video views across all platforms**.

The top 5 videos show a 95% retention rate, as most users watch the video until the end. These are:



Jordan puts NCDs at the heart of UHC and humanitarian response 165K views, video case study



Los defensores de las ENT piden que se cierre la brecha en la atención 114.6K views, calls to action from advocates living with NCDs



# Social media Videos



Bridging the cancer care gap for women with NCDs in Rwanda 77,3K views, video case study El momento de cuidar es ahora 50K views, campaign teaser in ES Tackling oral disease in Thailand with Universal Health Coverage 36,8K views, video case study



# In the press

# **846 media mentions** in news (316), web (453) and blogs (77) and another **61 media mentions** collected manually by the team.





Integrating noncommunicable disease (NCO) health services for people living with IV delivers significant returns on investment and better health outcomes for patients, according to the new report Spending wisely: Exploring the economic and societal benefits of integrating HV/ADS and NCOs service delivery launched on 6 September 2023.

The report was presented ahead of the Global Week for Action on NCDs by the NCD Alliance and RTI International.



the NCD Alliance (NCDA).

health outcomes for patients, according to a new

# Looking forward

### Leadership, the theme of the GW4A in 2024 and 2025

Global commitments on NCDs are not enough – they must be matched with the highest level of political leadership and transformative action at national level.

NCDs are a challenge beyond the health sector. The causes, impacts and solutions are often beyond the remit and influence of Ministries of Health, and therefore require a whole-of-government and whole-of-society approach that includes economic and societal actors. For this reason, leadership of the NCD response needs to come from Heads of State or Government to achieve impact. This is essential to tailor the national response, avoid duplication, manage potential conflicts of interest, navigate trade-offs, and ensure coherence in policies in order to meet national NCD targets.

To date, too few national leaders have had the vision to lead the fight against the world's biggest killer and cause of disability, simultaneously putting their economies on a more sustainable path. In 2024 and 2025, the campaign will be calling on world leaders, Heads of State and Governments, multilateral agencies, civil society, academia, and relevant private sector to take hold of the leadership baton and embrace a bold approach to reduce the burden of NCDs on people and communities.

We look forward to working with you and taking the message of people and communities affected by NCDs louder and further.





# GLOBAL WEEK FOR ACTION ON NCDs GET INVOLVED!

#ActOnNCDs

www.actonncds.org

Contact us: info@actonncds.org

